

**Solid State Logic**

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***Live***

**SOLSA V5.1.14**

**Installation Instructions**

## Introduction

The SSL Off/On-Line Setup Application, or SOLSA, allows creation and editing of Live console Showfiles on your laptop, desktop, or tablet PC.

Almost anything that can be done on a console can be manipulated and configured 'offline' when access to a console is not possible. SOLSA also includes the ability to remotely control a console, giving real time access to all audio processing parameters. Connection is via Ethernet or, with the addition of a wireless router or access point, via Wi-Fi. Instructions on how to connect SOLSA to a console are described in the SSL Live Help System:

<http://livehelp.solidstatelogic.com/Help/RemoteControl.html>

Following Microsoft advice for apps within Windows 10 there are some changes to the installer; no automatic Desktop shortcut, no version numbers in Start Menu shortcuts, no Start Menu shortcuts to the uninstallers.

## Requirements

Note that it is no longer necessary to have an active internet connection to *authenticate* a first time SOLSA installation on a computer.

### Supported Operating Systems

Microsoft Windows 10 64-bit or Windows 11 operating system.

Installations of the Windows operating systems listed above may be run on Intel-based Apple Mac computers using a multi-boot utility such as Bootcamp or virtual environments such as Parallels. The hardware requirements listed below still apply to these environments.

Note that the Windows Data Protection API implementation means a new installation of Windows on the same PC will not be able to decrypt data from a previous install. For example, DDM or SNMP passwords will need to be input again after Windows reinstallation.

### Windows 7 Support

Microsoft [ended support](#) for Windows 7 in January 2020.

SOLSA will continue to be supported on Windows 8.1 64-bit and Windows 10 64-bit.

### Hardware

- Recommended minimum of 16 GB RAM
- 2.6 GHz Dual core CPU or higher
- 200 MB hard disk space
- Minimum screen resolution of 1280 x 1024 recommended

### Required Software

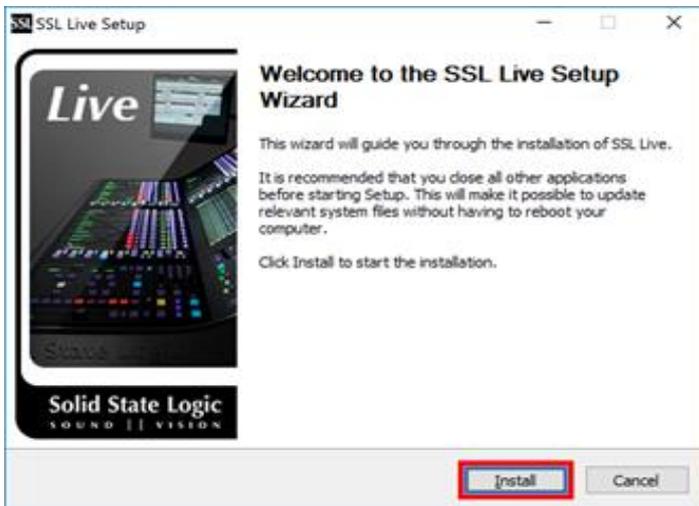
This version of SOLSA requires that .NET V4.7.2 or later is installed on your Windows machine.

### Installer File

Having downloaded the zipped SOLSA package, extract the .exe installer.

## Installation Procedure

1. Double-click on the .exe installer file. If prompted, click **Yes** to allow the program to make changes to your PC.
2. Read and follow the onscreen instructions carefully, then select **Install** to begin.



3. A window referring to FTDI CDM Drivers will appear. Click **Extract** and follow the onscreen instructions.



4. Once returned to the 'SSL Live Setup' installer, select **Finish**. You may be prompted to restart your PC upon completion. The app can be launched from the Start menu by typing 'Live SOLSA'.
5. [Optional] Right-click on 'Live SOLSA' in the Start menu then **Open file location**. Copy and paste the app shortcut to the Desktop.

## Troubleshooting

### Starting the Application for the First Time

When launching, if presented with a Windows User Account Control prompt, click Yes to proceed.

### SOLSA Slow to Start or Does Not Start at All

Ensure you have met the minimum system requirements listed at the beginning of this document. A 64-bit version of Windows and 16 GB RAM is required to run SOLSA. If you are running SOLSA under a Windows virtual machine (e.g. Parallels or VMware Fusion) please ensure you have allocated sufficient resources to the virtual machine.

### Confirm Windows System Specifications

In Windows, open the Run dialog (Windows key + R), type "control system" (or right-click on the Windows start icon and select "System" if running Windows 10) and click **OK**.

This will open the **System** window, in which information about your computer can be found. Ensure that your system information meets the minimum recommended requirements for SOLSA. Below is an example of what you should see on a Windows 10 installation:



### Set RAM Allocation In Parallels

1. Shut down the Windows virtual machine
2. From within Parallels, choose Virtual Machine > Configure > General
3. Move the Memory slider to 16GB
4. Restart Windows

Refer to [Parallels support pages](#) for further information.

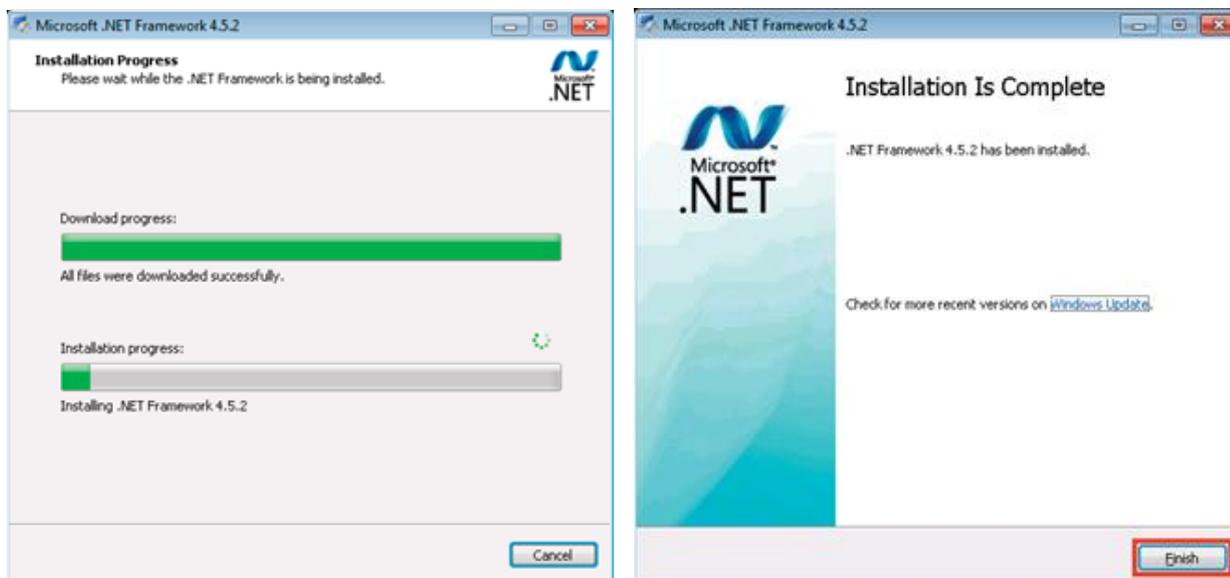
### Set RAM Allocation In VMware Fusion

1. In VMware Fusion, select Window > Virtual Machine Library from the menu bar
2. Select the Windows virtual machine and click Settings
3. Navigate to System Settings > Processors & Memory
4. Use the slider to allocate a minimum of 16GB RAM

Refer to [VMware support pages](#) for further information.

### Microsoft .NET Version

You may need to download and install/update to Microsoft .NET Framework 4.7.2 or later. Ensure you have an Internet connection to download the required files then follow instructions in the installer. Click **Finish** once the installation is complete.



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